

Teamware Office™ 7.1 Ed 1

The total solution for communication and collaboration



Robust Internet messaging functionality

Active, collaborative discussion and document management environment

Advanced, enterprise-wide group and resource scheduling

Client of choice through the Internet standard interfaces like POP3 and IMAP4

Full support for Intranet environments and Web browser interfaces

Mobile access to Mail, Calendar and Personal Address Book with Teamware Mobile™ integration

MSI packages make it easy to distribute client upgrades

Modular groupware

Teamware Office is a complete, modular set of collaborative applications. It provides a robust and scalable messaging environment combined with active information sharing, document management, and resource management functions. Teamware Office is a secure bridge between the merging network technologies. It enables teams to share and manage information in corporate intranets, supporting mobile and virtual office concepts, full Web integration, network security, corporate and public directories and connectivity for business applications.

Teamware Office is a set of groupware applications that provides users with an easy way of carrying out their office tasks and communicating with each other. Teamware Office includes facilities for electronic mail, time and resource scheduling, discussions, document management and retrieval; it helps users find, view, analyze and act on information in a user-friendly and timely way. The facilities are designed to meet the needs of users, whether they are individuals in local or remote offices, or members of a team within an enterprise or an external business partner.

Teamware Office is built on Internet standards. Relying on these open standards protects the existing IT investments and supports the stepwise deployment of Internet technology. At the heart of the system is a true X.500/LDAP based directory system that provides high scalability and connects users and information across sites securely.

Teamware Office can be extended with optional components, several connectors and it offers an easy-to-use, high-level application programming interface. Further information on these features can be found in fact sheets Connecting Teamware Office and Teamware Link.

Teamware Office 6.1 and later supports integration with Teamware Mobile™. This integration provides advanced mobile access to Mail, Calendar and Personal Address Book (the last mentioned requires Teamware Office 7.0 Ed 1 or later). More information on Teamware Mobile is available in Teamware Mobile fact sheet and product overview.

There are separate fact sheets that describe the components of Teamware Office in more detail. Information on Teamware Office on Linux can be found in a separate fact sheet.

Directory

Directory is the heart of Teamware Office. In addition to being a normal end user tool for maintaining personal address book and searching directory information, the Directory client provides tools to maintain the user and resource accounts, user and resource groups and user templates for the administrator. There are powerful and versatile server end tools for managing a large number of directory objects at once. Directory can host multiple organizational directories and it can exchange information with other directory systems via LDAP standard.

Notifier

Notifier is an integrated tool designed to help users keep track of activities within Teamware Office system and remind users of important tasks.

Mail

Teamware Mail is an intelligent electronic messaging system with searches, annotations, reminders, custom views, mailbox permissions, etc. Teamware Mail supports both the Internet and X.400 messaging environments as well as fax integration and working off-line. Teamware Mail also enables users to send and receive signed and/or encrypted messages. Secure Mail features support S/MIME and PKCS#11v2.11 API for smart card handling.

Calendar

Teamware Calendar is a flexible time management tool that helps people organize group meetings and book shared resources like meeting rooms or common equipment. Several calendars and calendar groups can be viewed across the enterprise in a single intuitive user interface.

Library

Teamware Library is a collaborative document management system for the storing and retrieval of electronic documents. Sophisticated version and

access control makes it easy for users to work on shared documents.

Teamware Library offers versatile search functionality. Document profile properties like owner, version number, and author can be used as search criteria.

Forum

Teamware Forum is an electronic bulletin board system for discussions and information distribution. It provides intuitive access to grouped information, since Forum messages are linked into visual discussion chains. Forums are also protected by access control. Teamware Forum integrates to the Internet news groups with the NNTP-protocol.

Enhancements

Teamware Agents perform tasks on behalf of the user. SearchPro provides a free-text search facility based on the contents of documents stored in Teamware Library. With Teamware Offline Calendar the user can download selected personal, resource and group calendars to a workstation and view them in offline mode.

WebService

Teamware Office modules can be accessed with standard web browsers via Webservice. This service enables fixed WWW addressing for any Teamware Office object over standard HTML templates. Webservice does not require a separate web server. The administrator can modify the pre-defined HTML templates or create new ones.

Documents residing in the Teamware environment can be accessed from the Web. On one hand, this allows centralized and secure documentation control. On the other hand, it allows as wide a distribution of documents over the Web as desired. When appropriate, the documents, calendars, discussions, and messages residing in the Teamware environment can also be made available to non-Teamware

users through the Web. Webservice supports the SSL3 protocol for secure communication between servers and browsers.

Administration

Teamware Office supports both centralized and distributed system and user administration. System administrators can navigate in the topology of a distributed system, perform system management operations on selected system components at different servers, and still obtain alerts from all servers. In addition, Teamware Office supports server based virus detection with Symantec and F-Secure (Linux only) virus detection engines.

Technical specifications

Teamware Office 7.1 Ed 1server supports:

- Microsoft Windows 2000 Pro SP2 and 2003 on Intel hardware
- Sun Solaris 5.8, 5.9 and 10 on SPARC hardware

Native client supports:

- Windows 2000 Pro SP2, XP and 2003

Teamware Mail security features require:

- User Certificates
- Smart Card and a reader (optional)
- SetWeb 1.5 (required with card readers)
- Teamware Office 7.0 Ed 1 or later
- OCSP server.

WebService supports:

- Full functionality with standard web browsers such as MS Internet Explorer 6.0 SP1, Netscape 7.2, Mozilla 1.7, Firebird 1.0, Opera 7.5.
- Text-based web browsers (e.g. Lynx, the Nokia Communicator browser, or PocketIE).

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